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# Internet & Telephony

## Information for visitors to Cuba

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Regular visitors to Cuba will tell you that you should expect to be disconnected while on the island. I like this view. It is either difficult or costly or both, to maintain the level of communication in Cuba, that you experience at home.

If you want to have regular contact with people outside of Cuba, you should plan to wake up early or stay up late in order to do what is needed to stay in touch. With that said, let's talk about communications that are available.

Internet: if you would like to get online some hotels and other locations will have wifi hotspots. In order to use those hotspots, you will need to purchase 1-hour internet cards. These will be available for purchase at some hotels, usually.

You may also be able to use a mobile device for internet access. This will vary by account and provider. In order to know the rates and function, you will need to ask your mobile carrier.

Telephone: Many hotels will offer the service of international calls. You will have to pay for this service. Rates will vary.

You may also be able to use a mobile device for telephone calls or text messages. This will vary by account and provider. In order to know the rates and function, you will need to ask your mobile carrier.

Emergencies: In the case of a medical emergency, we will assist you or get in touch with your emergency contact at any point during the trip.